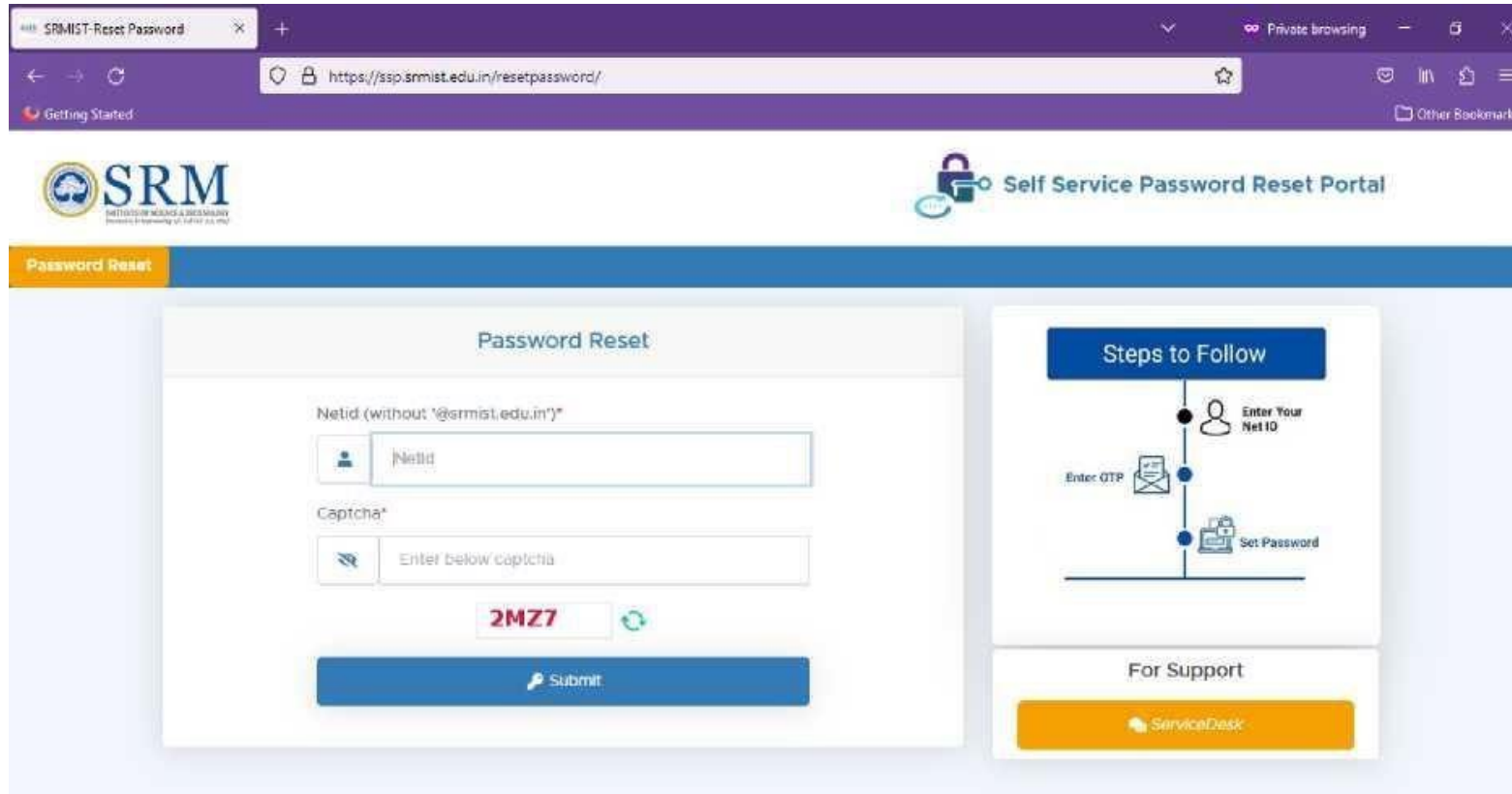# SRMIST Self Service Password Reset Portal(SSP)

NetID Password Reset User Guide

Document Version : 1.0

Step 1:

Type the URL: https://ssp.srmist.edu.in/ in the Browser

Step 2:

Enter the NetID and Captcha(i.e A text mentioned before @ will be the NetID ex: xx0000@srmist.edu.in NetID: xx0000)

Step 3:

Enter the OTP Received to your personal mail id and click with Submit OTP.

Step 4:

Create the password by following with password complexity as mentioned in the password reset page.

Step 5:

Once the password created a Successful Alert will be appear

For any clarifications contact ITKM

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Monday to Friday – 8.30 AM to 5.30 PM
Saturday – 9 AM to 4 PM